



Candidate Information Booklet

General Manager – Technical Services

Technical Services Directorate



Closing Date: 20 August 2026

Important note

The dates and stages in this booklet are indicative only and may be amended depending on business requirements, panel availability, candidate availability and the number of applications received.



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1. About AirNav Ireland

AirNav Ireland is a commercial semi-state company and Ireland's air navigation service provider. The Company has responsibility for the provision of air traffic management, aeronautical communications and related services in Irish controlled airspace.

AirNav Ireland employs over 680 people across six locations around Ireland and provides air traffic management in approximately 451,000 km² of airspace controlled by Ireland, together with aeronautical communication services up to halfway across the North Atlantic. This airspace forms a crucial gateway for traffic between Europe and North America.

Safety is at the heart of AirNav Ireland's business. The Company operates in a highly regulated environment and works to ensure safe, secure, efficient and resilient air navigation services for customers and stakeholders.

- Corporate Headquarters, Dublin 2
- Dublin Air Traffic Control Tower, Dublin Airport
- Shannon Air Traffic Control Tower, Shannon Airport
- Cork Air Traffic Control Tower, Cork Airport
- Shannon En-Route Centre, Ballycasey, Co. Clare
- North Atlantic Communications Centre, Ballygirreen, Co. Clare

About Technical Services

Technical Services is a core directorate within AirNav Ireland, responsible for the specification, delivery, operation, maintenance and lifecycle management of the critical engineering and information technology systems that enable the safe provision of air navigation services across Irish controlled airspace and the North Atlantic. Working in close partnership with Air Traffic Operations, Technical Services ensures that all Communications, Navigation, Surveillance (CNS), Flight Data Processing, Cyber Security and ICT systems are maintained and certified to the highest international standards. With responsibility for more than 50 active projects and a national infrastructure spanning control centres, towers, radar sites, communication facilities and data networks, the Directorate plays a vital role in ensuring the safety, resilience, security and operational performance of AirNav Ireland's services.

Technical Services supports a broad portfolio of operationally critical systems including the COOPANS air traffic management platform, surveillance radars, air-ground communications networks, navigation aids, enterprise and operational networks, cyber-security infrastructure and the North Atlantic High Frequency (HF) communications service. The Directorate is currently delivering a significant programme of technology modernisation, including the implementation of the next-generation TopSky ATC One system, upgrades to COOPANS and associated flight data processing systems, multi-site radar modernisation projects, cyber-security and regulatory compliance initiatives supporting Part-IS and NIS2 requirements, network and infrastructure resilience improvements, and investment in future North Atlantic communications capabilities. These programmes are key enablers of AirNav Ireland's technology strategy and support the organisation's commitment to safe, secure, efficient and sustainable air navigation services.

2. The Role

The General Manager Technical Services is a senior leadership role within the Technical Services Directorate. The post holder is accountable to the Director of Technical Services for delivering safe, efficient and cost-effective Domain and IT Technical Services at all AirNav Ireland locations in accordance with AirNav Ireland policies and customer requirements.

The post holder is responsible for ensuring that Technical Services provide an ATM/ANS engineered system that is planned, designed, developed, procured, installed, commissioned and maintained to provide a safe and high-quality service to Operations.



Role detail	Information
Job title	General Manager Technical Services
Directorate	Technical Services
Location	Dublin or Shannon
Salary	€176,000 per annum
Reports to	Director of Technical Services
Direct reports	Divisional Managers across Communications, Surveillance, Navigation, Mechanical & Electrical, Flight Data Processing Systems, Operational Requirements & Innovation, Networks & Security, and Manager TopSky ATC One

3. Key Responsibilities

The successful candidate will be expected to provide senior leadership across the Technical Services function, with a strong focus on safety, compliance, service delivery, operational resilience and strategic technical capability.

- Ensure that ATM/ANS engineered systems are designed, developed, procured, installed, commissioned and maintained to meet safety, operational, regulatory and conformity assessment requirements.
- Ensure that safety is accorded the highest priority in all Technical Services Domain activities and throughout the full operational lifecycle of ATM/ANS equipment.
- Ensure Technical Services Domains are compliant with safety, security, regulatory, quality and audit requirements, with a strong focus on timely closure of findings and corrective actions.
- Lead the development and maintenance of engineering procedures, safety assurance evidence and training and competence arrangements for Domain Engineering staff.
- Manage technical infrastructure, systems performance, preventive and corrective maintenance, resilience and disaster recovery arrangements.
- Support capital project delivery, technology work programmes, resource planning and budgetary performance.
- Work closely with the TopSky ATC One Manager on the development and progress of ATC One implementation in AirNav Ireland.
- Maintain effective relationships with internal stakeholders, regulators, suppliers, customers and relevant national and international bodies.
- Represent AirNav Ireland at appropriate national and international fora and provide technical leadership and advice to the Director of Technical Services.

4. Person Specification

Essential requirements

- Third-level qualification in a technical discipline.
- At least seven years' experience in a senior position working in a regulated or relevant industry.
- At least five years' managerial or team/project leadership experience.
- Demonstrable track record in the ongoing delivery of technical services and key infrastructure projects in a regulated or relevant industry.
- Demonstrable knowledge of safety management, security management, risk assessment, occurrence investigation, audit, regulation and compliance, process improvement and business intelligence and analytics.
- Clear understanding of the Company, customers and regulatory environment.
- Excellent communication and interpersonal skills.
- Ability to work on own initiative and as part of a team.
- Demonstrable track record in identifying and progressing systems and process improvement initiatives.
- Strong analytical and report-writing skills.



Desirable requirement

- Qualification in Project Management or Operations Management.

5. Selection Process

AirNav Ireland is committed to a fair, transparent and merit-based recruitment process. The selection process may comprise the following stages:

Indicative dates

Closing date: 20 August 2026. First-round interviews: week commencing 24 August 2026. Psychometric assessment, if required: early September 2026. Final interviews, if required: week commencing 14 September 2026.

6. How to Apply and General Enquiries

Applicants should submit a Curriculum Vitae and a cover letter outlining their suitability for the role by the stated closing date. The cover letter should clearly address the candidate's relevant senior leadership, technical services, regulated industry, safety, compliance and project delivery experience.

Applications should be submitted by email to annmarie.ward@airnav.ie with the subject line "General Manager Technical Services Application". General enquiries may be directed to Ann Marie Ward, Employee Relations Manager at annmarie.ward@airnav.ie

- Salary: €176,000 per annum.
- Closing date for applications: 20 August 2026.
- Applications should include a CV and cover letter.
- Late applications may not be considered.
- Candidates may be shortlisted based on information provided in their CV and cover letter.
- All stages of the process are subject to business requirements and candidate and panel availability.

7. Further Information

AirNav Ireland reserves the right to amend the selection process, including the sequencing or number of assessment stages, where required. Participation in the recruitment process does not create any entitlement to appointment.

Appointment will be subject to the terms and conditions applicable to senior management positions within AirNav Ireland and to completion of any required pre-employment checks.